Luxul Warranty Information:

Skywalker will assist with Luxul warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact info below.

Warranty Policy

All Luxul products include Free Lifetime Support and a 3 Year Limited Warranty.

Contact Information:

Luxul

12884 Frontrunner Blvd, Suite 201

Draper, UT 84020-5490

Support Phone Number: 801-822-5450, Option 3

Website: For online form go to: https://www.luxul.com/support-form.aspx

Process for obtaining RMA

Use above contact information to request RMA. You will need:

- Model number
- Serial number
- Proof of Purchase
- Description of problem.